Full Color
Night Vision

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Enjoy Smart Life
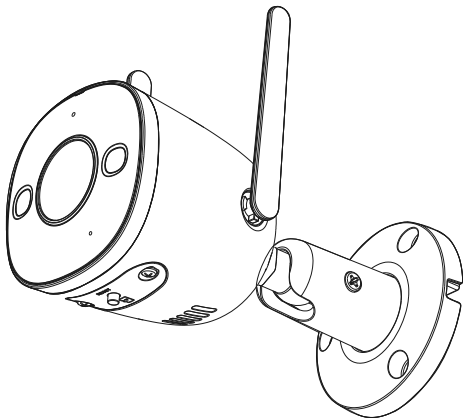
Quick Start Guide
Bullet 2S
Bullet 2S 4MP

Welcome

Thank you for choosing IMOU.
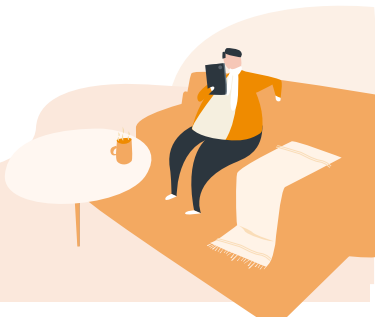We are devoted to providing you easy smart home products.
If you have problems using the product, please contact
our service team before returning your product.

Our service mail: service.global@imoulife.com

Frequently asked questions can be found at
imoulife.com/support/help
Riasztóbolt Magyarország Budaörs
www.riasztobolt.hu
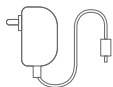
Package content

Camera ×1

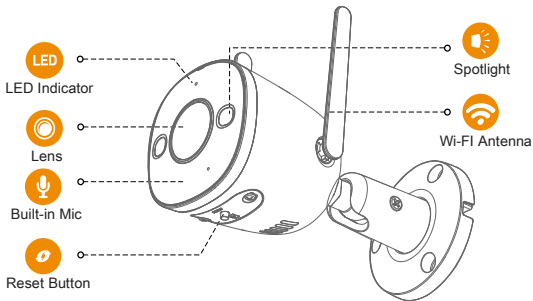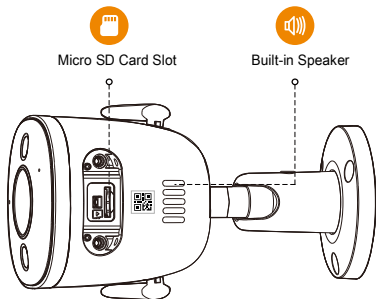Positioning Map ×1

Waterproof Connector ×1

Screw Package ×1

Quick Start Guide×1

Power Adapter ×1

Camera introduction

LED LED Indicator

Lens

Built-in Mic

Reset Button

Spotlight

Wi-FI Antenna

Micro SD Card Slot

Built-in Speaker

The pattern of the LED indicator is included in the following table.

LED Status	Device Status
Off	● Powered off/LED turned off ● Rebooting after reset
Red light on	● Booting ● Device malfunction
Green light flashing	● Waiting for network
Green light on	● Operating properly
Red light flashing	● Network connection failed
Green and red light flashing alternately	● Firmware updating

1

Imou Life

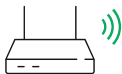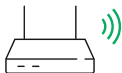Download on the **App Store**
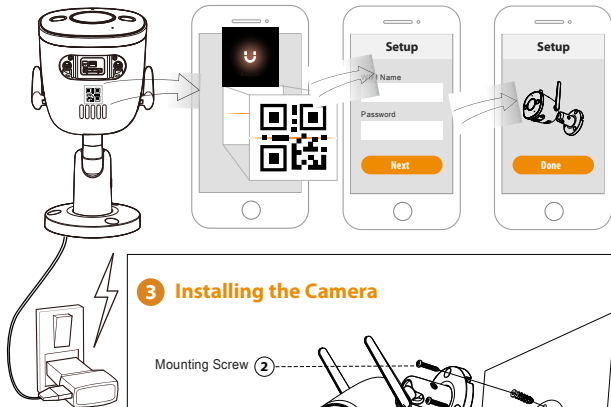
GET IT ON **Google play**

Windows
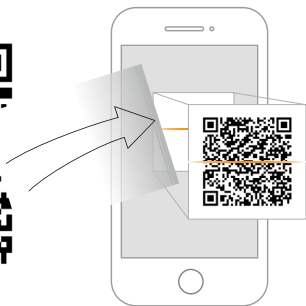
ⓘ **Tips**

To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the camera and router.
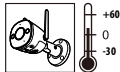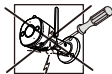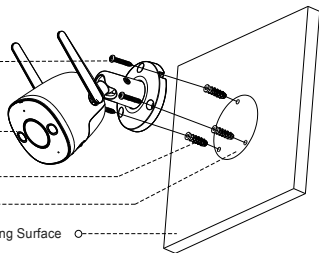
2

Setup

I Name

Password

Next

Setup

Done

3 **Installing the Camera**

Mounting Screw **2**

Camera **3**

Wall Anchor **1**

Positioning Map

Mounting Surface

+60
0
-30

DC
12V1A

Problem	Solution
The APP says "Failed to configure device network"	• Reset your Camera and connect it again. • Some cameras only support 2.4GHz, while some routers have dual band, 2.4G/5G. Make sure you are connecting 2.4GHz only.
No audio	• Ensure audio function on camera is turned on. • Ensure audio is turned up on viewing device.
Human detection not working	• Ensure you have enabled "Human Detection" in the Device Settings screen of the Imou LifeApp.
The device cannot work normally or start?	• Check the LED indicator status. If the light is not in green, press and hold the reset button for 10 s to reset the the carmera.
How to connect the camera to a new Wi-Fi?	• If the camera is offline, reset the camera, and the configure the camera again.
Connection is overtime?	• Check if the distance between the camera and the router, the camera and the smart phone is within 5 m (16.4 ft) during the connection.
When the Micro SD card is full, how is the recorded video saved?	• When the Micro SD card is full, the system will overwrite the previous recorded videos. Save the important information in time.
The device is offline?	Check the indicator status: • If the green light is on, check whether the router can connect to the Internet. If Internet is working, restartthe camera. • If the red light flashes, reset the camera, and then configure the camera again. • If the red light is on, it means the camera is faulty.

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